



CWC P.G. CO. BOARD MEETING SUMMARY FEBRUARY 18, 2025

2024 EMPLOYEE ENGAGEMENT SURVEY RESULTS

Mathew Stone, from research consulting firm, Stone-Olafson, presented the Board with findings from the Calgary West Central Primary Care Network's (CWC PCN) 2024 employee engagement survey. Overall active engagement reached a record 89 per cent, exceeding national and industry standards. Key engagement drivers included cultural connections, performance feedback, and diversity, equity, and inclusion. Mr. Stone also highlighted external factors impacting engagement, such as forthcoming changes to provincial health care, evolving workforce expectations, and current economic conditions. Overall, all aspects of the employee experience showed positive growth, reinforcing the CWC PCN's organizational strengths.

2025-26 ANNUAL BUDGET

On the recommendation of the Finance, Audit & Risk Committee, the Board and the Joint Venture Governance Committee approved the CWC PCN's 2025-26 annual budget, with a focus on sustaining current operations to support the organization's program and service delivery. The budget will be submitted to Alberta Health for approval ahead of the March 31, 2025, deadline.

MODERNIZING ALBERTA'S PRIMARY HEALTH CARE SYSTEM (MAPS) ENGAGEMENT UPDATES

The Board Chair provided an update on ongoing discussions with Alberta Health regarding the Modernizing Alberta's Primary Health Care System (MAPS) initiative and the regionalization of PCNs across Alberta. Following a productive design workshop on January 29, 2025, attended by Calgary Zone (CZ) PCNs, valuable insights were exchanged on potential regionalization models. Engagement remains ongoing, with recommendations set to be presented to the government in April.

The next Board meeting is scheduled for March 18, 2025.

Should you have any questions or would like further information, please send your request to board@cwpcn.com or jmacpherson@cwpcn.com.