



## **CWC P.G. CO. BOARD MEETING SUMMARY NOVEMBER 19, 2024**

### **BOARD REPORTING FEEDBACK GATHERING**

In October 2024, the Calgary West Central Primary Care Network (CWC PCN) initiated a two-step quality improvement initiative to enhance the quality and effectiveness of Board reporting. The goal is to ensure that all reports are comprehensive, clear, and support informed decision-making. Part one of the initiative, a Board reporting survey, has been completed. As part two, seven members representing the Board and Joint Venture Governance Committee (JVGC) will convene in January 2025 to review and discuss the feedback received.

### **OPERATIONAL UPDATES**

The Board reviewed the operational 5-15 Report highlighting key accomplishments, plans and priorities, challenges and emerging risks, and improvement opportunities. Notably, the Board discussed processes related to complex patient attachment for patients aging out of pediatric care. Further, the Board was updated on enhancements to the CWC PCN's risk management program, including the formation of an operational Risk Intelligence Committee to support effective oversight and enhance the organization's risk management practices.

### **MEDICAL DIRECTOR UPDATES**

The Medical Director shared key updates with the Board, highlighting that registration for the Calgary Zone's upcoming Mental Health Day is now at capacity. The event will include targeted community groups with a mental health focus, with Alberta Health confirmed as participants. Additionally, the Zone is actively exploring succession planning to ensure alignment in the Medical Director role across PCNs.

### **BUSINESS PLAN AMENDMENT APPROVAL**

The CWC PCN has officially received approval for the Business Plan Amendment (BPA) application submitted to Alberta Health to retain and repurpose unexpended 2023-24 grant funding, in alignment with Alberta Health policies. These funds will enable the CWC PCN to maintain its focus on delivering sustainable high-quality programs and services for its members and patients.

The next Board meeting is scheduled for January 21, 2024.

Should you have any questions or would like further information, please send your request to [board@cwpcn.com](mailto:board@cwpcn.com) or [jmacpherson@cwpcn.com](mailto:jmacpherson@cwpcn.com)