



CWC P.G. CO. BOARD MEETING SUMMARY JANUARY 21, 2025

ACCREDITATION CANADA ON-SITE SURVEY RESULTS

The Calgary West Central Primary Care Network (CWC PCN) completed its second Accreditation Canada (AC) on-site survey in October 2024, evaluating the extent to which the CWC PCN meets national standards of excellence in primary health care services, medication management, leadership, infection prevention and control, and governance. The on-site survey serves as a tool for identifying organizational strengths and areas for improvement. The CWC PCN was successfully awarded the status of **Accredited with Commendation**, an improvement from the standard achieved during the CWC PCN's previous assessment from 2020. In the spirit of continuous quality improvement, the CWC PCN will continue to address AC standards meaningfully and sustainably, in alignment with the organization's strategic direction.

OPERATIONAL UPDATES

The Board reviewed several operational updates. The CWC PCN has initiated a collaborative review of the Patient Safety Committee's (PSC) objectives, to support ongoing excellence in quality and patient safety. Over the next year, the CWC PCN will explore diversifying the composition of the PSC to include more front-line representation and will continue to identify opportunities to enhance patient safety reporting. Updates will be shared with the Board as work progresses.

As part of the review of the Medical Director Report, the Board discussed the success of the Zone Mental Health Day, which drew 170 participants, including representatives from Alberta Health. Attendees recognized the event's value as a networking platform and strongly recommended making it an annual occurrence. Patient presenters were well-received, offering valuable perspectives on both the successes and challenges within the current system, bringing about constructive discussions for future improvements.

MODERNIZING ALBERTA'S PRIMARY HEALTH CARE SYSTEM (MAPS) ENGAGEMENT UPDATES

The Board Chair provided an update on ongoing discussions and shared the dates for upcoming meetings with Alberta Health regarding MAPS and the regionalization of PCNs across Alberta. Discussions will continue on January 29, 2025, for the second part of the Transition to Regional Design workshop. Representatives from the CWC PCN, including operations staff, the Board Chair, Vice Chair, and Treasurer, are scheduled to attend, and further updates will be shared with the Board as information becomes available.

The next Board meeting is scheduled for February 18, 2025.

Should you have any questions or would like further information, please send your request to board@cwpcn.com or jmacpherson@cwpcn.com.