# Recruiting Physicians 101

How to stand out in a saturated market

Dr Jordan Vollrath MD, CCFP
Locum Physician
Co-founder Cherry Health

### **Discussion Topics**

- •What are physicians looking for?
- How to make physicians happy (and increase recruiting referrals)
- Where to find doctors





### What Are Physicians Looking For?



- At least 3 months in advance
  - Average 180 days (primary care)
  - 220+ for specialties
- Summer locums (new grads)
- Most physicians book at least 1 month duration (average 120 days)

- Remuneration model
  - FHO vs FFS vs other
- Expenses
  - Overhead, available services, anticipated net earnings
- Incentives
  - Daily rates, billing minimums, rural subsidy, stipends, housing

- Location
  - To home, to recreation, areas of high need
- Practice style
  - Clinic, walk-in, urban, rural, remote
- Patient population
- Culture
  - Physicians, staff, community



#### **How to find MDs**

- Take on learners
  - medical students & residents
- Referrals
- Online
  - General job postings
  - Medical job postings
  - Regional specific medical job postings
  - Facebook
  - Your own website
- Offline
  - Print ads / classifieds
  - Mail
- In person
  - Hiring fairs
  - Conferences
    - Pri-med, St Pauls, FMF





### Step 1 - Make your physicians happy

- Before a physician starts
  - Orientation to the practice
    - Building
    - Staff & roles
    - Workflow
    - Supplies & procedures
    - Community resources
    - Specialist resources
    - Training for the EMR
    - Onboarding to billing system
    - Employment contracts
      - Non compete? Duration? Ending early? Hours? Billing details (overhead, uninsured services)
    - Good handover for patients of concern/upcoming results/tests
  - Orientation to the community (especially for rural areas)



### Step 2 - Make your physicians happy

#### During a locum

- Helpful & knowledgeable staff (low turnover rates)
- Fresh task/lab inbox
- Efficient workflow
- Keep them busy
- Good chart notes and patient plans from attending physician
- Emergency backup available (rural ER/hospitalist coverage)
- Expectations and work / life balance
  - Appointment length / patient volumes
  - Flexible schedule
  - Work from home / telehealth options
  - After hours support (critical lab results etc)
  - Reasonable call schedule



### Step 3 - Make your physicians happy

#### After

- Fast payment
- Follow up on lab results (for medico-legal reasons as well as educational)
- Seek feedback



### Step 4 - Leverage your network

#### "Physicians recruit physicians"

- Ask your existing physicians to help recruit
  - Invite friends and colleagues
  - Leverage social networks
     (Facebook/LinkedIn/TheRounds)
  - Invite learners (and their colleagues)
- Have a finders fee bonus for your current doctors





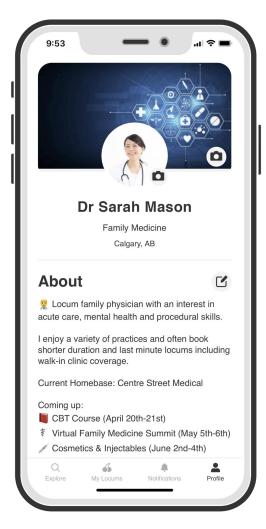
# Recruiting Resources

Where to Find Doctors

### Canada-wide Recruiting Resources

- Post on a physician Facebook group
  - \$0 https://www.facebook.com/groups/1135071143513372 (Physician Locums Canada 1,400 members)
  - \$0 https://www.facebook.com/groups/149454345115001 (First Five Years in Family Practice Canada 6,100 members)
  - \$0 https://www.facebook.com/groups/418915092259160 (Family Physician Job Opportunities Canada 1,900 members)
  - \$0 https://www.facebook.com/groups/246616448802227 (IMG Canada -10,600 members)
- Post on a general jobs website
  - \$0 https://ca.indeed.com/hire
  - \$0 https://www.linkedin.com/talent/post-a-job
    - \$\$ In-mails
    - \$ Automated outreach
  - \$299 per 30 days <a href="https://hiring.monster.ca/">https://hiring.monster.ca/</a>
- Post on a medical jobs website
  - \$25 per 30 days <a href="https://jobconnect.health/">https://jobconnect.health/</a>
  - \$85 per 60 days <a href="https://locums.ca/">https://locums.ca/</a>
  - \$74-\$97 per 30 days <a href="https://classified.cfpc.ca/">https://classified.cfpc.ca/</a>
  - o \$150 per 90 days <a href="https://www.srpc.ca/classified-ads">https://www.srpc.ca/classified-ads</a>
  - \$150 per 120 days <a href="https://mdwork.com/">https://mdwork.com/</a>
  - \$300-\$400 per 30 days <a href="https://www.drcareers.ca/">https://www.drcareers.ca/</a>
- Printed Magazine Classified Ads
  - \$90-\$2890 per issue Canadian Family Physician Journal
  - \$160-\$3550 per issue Canadian Medical Association Journal







- Award winning physician-clinic matching platform
  - o Fast, easy, secure
  - \$0 locum matching, >2000 members
  - Images, Map, Locum ratings, Active outreach, Message boards
  - Coming soon: shift pickup/internal locum management, in-house recruiting assistance
- •Clinic managers are welcome (and soon staff recruiters as well)
- Long term recruiting services now available!

www.cherry.health

### **Ontario Recruiting Resources**

- Post on a physician Facebook group
  - \$0 https://www.facebook.com/groups/familyphysicianjobopportunitiesontario (Family Physician Job Opportunities Ontario 5,000 members)
    - \$0 https://www.facebook.com/groups/first5ontario/ (First 5 Years in Family Practice Ontario 4,000 members)
  - \$0 https://www.facebook.com/groups/117444281618178 (International Medical Doctors Ontario 4,000 members)
- General
  - \$0 https://hfojobs.healthforceontario.ca/en/ (Health Force Ontario Job Board)
  - \$50 per 30 days <a href="https://oma.adperfect.com/">https://oma.adperfect.com/</a> (Ontario Medical Association Job Board)
    - \$0 http://www.oags.org/joblisting.html (Ontario Association of General Surgeons)
- Regional (Medical School Job Postings)
  - \$0 https://fammedmcmaster.ca/join-us/locum/ (McMaster University Department of Family Medicine Job Postings)
  - \$0 https://www.nosm.ca/our-community/nosm-physician-workforce-strategy/northern-ontario-physician-workforce-opportunities/ (Northern Ontario School of Medicine Physician Workforce Opportunities)
  - \$0 https://med.uottawa.ca/family/about/career-opportunities (University of Ottawa Department of Family Medicine Job Board)
  - \$0 https://dfcm.utoronto.ca/locums-and-vacancies (University of Toronto Department of Family Medicine Locums and Job Vacancies)
  - \$100 per 30 days <a href="https://www.schulich.uwo.ca/familymedicine/postgraduate/family\_medicine\_residents\_of\_western/jobs.html">https://www.schulich.uwo.ca/familymedicine/postgraduate/family\_medicine\_residents\_of\_western/jobs.html</a> (Western Schulich Medicine and Dentistry Physician Job Postings)
- Rural
  - <a href="https://www.healthforceontario.ca/en/Home/All\_Programs/Rural\_Family\_Medicine\_Locum\_Program">https://www.healthforceontario.ca/en/Home/All\_Programs/Rural\_Family\_Medicine\_Locum\_Program</a> (Rural Family Medicine Locum Program)
  - <a href="https://www.healthforceontario.ca/en/Home/All\_Programs/Northern\_Specialist\_Locum\_Programs">https://www.healthforceontario.ca/en/Home/All\_Programs/Northern\_Specialist\_Locum\_Programs</a> (Northern Specialist Locum\_Programs)
  - https://www.healthforceontario.ca/en/Home/All\_Programs/Emergency\_Department\_Locum\_Program (Emergency Department Locum\_Program)
  - https://www.healthforceontario.ca/en/M4/Advisory\_Services (HFO Recruitment Advisory Services Program)



### **BC** Recruiting Resources

- General
  - o \$0 (must be registered with your local Division) https://www.healthmatchbc.org/
  - \$0 https://bcfamilydocs.ca/change-starts-here/physician-medical-home/locums/ (BC Family Doctors)
  - \$50-\$90 per 30 days <a href="https://bcmj.org/classified-advertising">https://bcmj.org/classified-advertising</a> (BC Medical Journal Classifieds)
- Rural
  - https://www.locumsruralbc.ca/Locum-Postings (Locums for Rural BC)
    - Rural GP Locum Program, Rural GP Anesthesia Locum Program, Rural Specialist Locum Program
  - o <a href="https://www.prabc.ca/">https://www.prabc.ca/</a> (Practice Ready Assessment Physicians of BC)
  - https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/physician-compensation/rural-practice-programs/rural-recruitment (Rural Recruitment Incentives)
- Regional
  - \$0 https://divisionsbc.ca/divisions-in-bc (Divisions of Family Practice Most have a job board)
  - \$0 https://medicalstaff.vch.ca/careers/add-a-vacancy (Vancouver Coastal Health)
  - \$0 http://medicalstaff.fraserhealth.ca/Careers/Practice-Opportunities/ (Fraser Health)
  - \$0 https://physicianjobs.interiorhealth.ca/search-jobs (Interior Health)
  - \$0 https://medicalstaff.islandhealth.ca/careers/opportunities (Island Health)
    - \$0 https://physicians.northernhealth.ca/living-working-here/practice-opportunities#by-community (Northern Health)
- Facebook groups
  - https://www.facebook.com/groups/586810615159316 (Family Physician Job Opportunities BC 400 Members)
  - https://www.facebook.com/groups/first5britishcolumbia (First 5 Years in Family Practice BC 1,200 Members)
- Divisions of Practice
  - https://divisionsbc.ca/



### **Alberta Recruiting Resources**

#### General

- <a href="https://www.albertadoctors.org/services/physicians/pls/job-board">https://www.albertadoctors.org/services/physicians/pls/job-board</a> (AMA physician job board)
- \$85+ per issue <a href="https://www.albertadoctors.org/services/media-publications/newsletters-magazines/advertising">https://www.albertadoctors.org/services/media-publications/newsletters-magazines/advertising</a> (Alberta Doctors Digest magazine classified ads)
- <a href="https://cumming.ucalgary.ca/departments/family-medicine/opportunities/current-opportunities/cummunity-practice">https://cumming.ucalgary.ca/departments/family-medicine/opportunities/current-opportunities/cummunity-practice</a> (University of Calgary Department of Family Medicine Job Postings)
- \$150 once <a href="https://sites.google.com/ualberta.ca/fmra/job-advertisements">https://sites.google.com/ualberta.ca/fmra/job-advertisements</a> (University of Alberta Family Medicine Residents Association job board)
- <a href="https://www.doctorjobsalberta.com/">https://www.doctorjobsalberta.com/</a> (Doctor Jobs Alberta ONLY if posting on behalf of an Alberta Health Services facility)

#### Facebook groups

- <a href="https://www.facebook.com/groups/196549613867571">https://www.facebook.com/groups/196549613867571</a> (The First Five Years in Family Practice Alberta 1,300 members)
- <a href="https://www.facebook.com/groups/familyphysicianjobopportunitiesalberta">https://www.facebook.com/groups/familyphysicianjobopportunitiesalberta</a> (Family Physician Job Opportunities Alberta 700 members)

#### Rural

- <a href="https://www.albertadoctors.org/services/physicians/pls/rural-physicians">https://www.albertadoctors.org/services/physicians/pls/rural-physicians</a> (AMA rural locum program)
- https://www.albertahealthservices.ca/info/Page7239.aspx (Calgary zone rural medicine locum program)
   https://www.doctorjobsalberta.com/clinics.aspx (apply to sponsor a physician for Practice Readiness Assessment)
- https://rhpap.ca/programs-services/rural-alberta-communities/rural-community-attraction-and-retention-program/ (Rural Health Professions Action Plan's Rural Community Attraction and Retention Program)

#### Primary Care Network Job Boards

- Calgary Foothills <a href="https://cfpcn.ca/physician-careers-opportunities/">https://cfpcn.ca/physician-careers-opportunities/</a>
- o [39 other PCNs lots have their own physician job listings]



#### **Take Home Points**

- What makes your clinic better than the one down the street or in the next town over
- Maximize your clinics exposure (and start early!)
- Get your prospective physician on the phone/webcam/in person to talk to one of your existing (preferably happy) doctors ASAP
- Go out of your way to provide an outstanding experience (referrals and retention)



#### **Additional Resources**

#### Contracts

- <a href="https://www.healthforceontario.ca/UserFiles/file/PracticeOntario/TiPS/TiPS-LC-EN.pdf">https://www.healthforceontario.ca/UserFiles/file/PracticeOntario/TiPS/TiPS-LC-EN.pdf</a> (HFO Generic Locum Contract Template)
- <a href="https://joulecma.ca/sites/default/files/2018-10/Key-Contract-Points-Group-Practice.pdf">https://joulecma.ca/sites/default/files/2018-10/Key-Contract-Points-Group-Practice.pdf</a> (Joule's Group Practice Employment Contract Checklist)
- https://practiceinbc.ca/sites/default/files/1300\_Comox%20Valley%20Division%20Locum%20Contract\_Example\_ Comox%20Valley\_Sourced%20July%2026%202015.pdf (Comox Valley Example Locum Contract)

#### Information

- https://www.healthforceontario.ca/en/Home/All\_Programs/Physician\_Recruitment\_for\_Communities/Recruitment\_ Essentials (HFO's Physician Recruitment Essentials toolkit)
  - <a href="https://www.healthforceontario.ca/UserFiles/file/PRC/recruitment-essentials-sm-en.pdf">https://www.healthforceontario.ca/UserFiles/file/PRC/recruitment-essentials-sm-en.pdf</a> (Social Media for Recruiting)
  - <a href="https://www.healthforceontario.ca/UserFiles/file/PRC/recruitment-essentials-rr-en.pdf">https://www.healthforceontario.ca/UserFiles/file/PRC/recruitment-essentials-rr-en.pdf</a> (Physician Recruitment and Retention)
  - o <a href="https://www.healthforceontario.ca/UserFiles/file/PRC/recruitment-essentials-marketing-en.pdf">https://www.healthforceontario.ca/UserFiles/file/PRC/recruitment-essentials-marketing-en.pdf</a> (Marketing)
- https://joulecma.ca/sites/default/files/2018-10/Locum-Evaluation-Checklist.pdf (Joule's Pre-locum Checklist)



## Questions?

www.cherry.health

jordan.vollrath@cherry.health

