

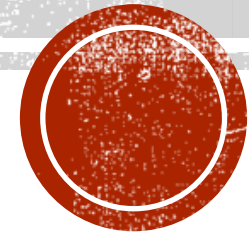


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Kerby Centre

ELDER ABUSE RESPONSE TEAM PRESENTATION

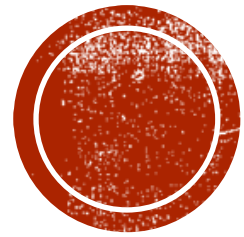


PCN Physicians

November 29, 2022

Heather Jeffery BSW RSW and Sgt. Susan Westenberger

Elder Abuse Response Team



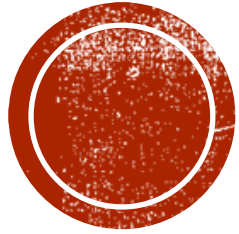
AGENDA

Signs of Elder Abuse
Elder Abuse Response Team
Elder Abuse Support Team
Reporting Elder Abuse
Questions

SIGNS OF ELDER ABUSE

- Disclosure of verbal, physical, sexual or financial abuse, threats, intimidation, confinement/isolation and neglect;
- Physical injuries that are disclosed by the senior or are present and not explainable;
- The senior's physical presentation;
- Not leaving the senior alone to speak for themselves;
- Speaking for the senior;
- Concerns about the cost and benefit balance of family members living with senior as care provider;
- Missed appointments and indicators that prescriptions are not being administered and/or filled properly;





**1 TEAM SGT.
4 FULL TIME POLICE OFFICERS
3 FULL TIME SOCIAL WORKERS (1.5 INTERVENTION (EART), 1.5
PREVENTION (EART))
1 CARYA SOCIAL WORK CLINICAL SUPERVISOR
1 KERBY ROTARY SHELTER MANAGER – EART BED
24 HOUR STAFF AT KERBY CENTRE – ELDER ABUSE RESOURCE
LINE**

EART TEAM

ELDER ABUSE RESPONSE TEAM

- Victim is 65yrs. or over and resides in Calgary with dependence on others for care and/or vulnerability;
- The alleged abuser is in a trusting relationship with the victim (domestic/family, formal agent/decision maker, caregiver);
- Criminal and/or high-risk elder abuse offence(s) has occurred or is occurring.



ELDER ABUSE SUPPORT TEAM

- Support clients who are 65 years of age and over, live in Calgary, and:
 - are experiencing abuse of a non-criminal nature, low-medium risk
 - are at risk of experiencing abuse
 - are in a relationship with the potential abuser
- Professional consultations/referrals
- Education & awareness



REPORTING ELDER ABUSE

Urgent:

- 911 emergency services

Non-Urgent:

- Calgary Police Service 403-266-1234
- Professional Consultation Line (carya): 403-705-7560
- Elder Abuse Resource Line (Kerby Centre): 403-705-3250

Frontline response is most appropriate to address immediate safety and investigative needs;
EART is a specialty unit of the Calgary Police Service and as such normally responds after front line patrol attend;
EART is NOT a first response to incidents.



HOW ARE OLDER ADULTS PROTECTED?

There is currently no Elder Abuse specific legislation in Alberta

Older adults are protected under:

The Criminal Code of Canada

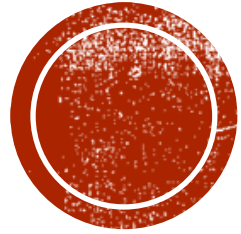
Prevention Against Family Violence Act

Adult Guardianship and Trusteeship Act

Protection for Persons in Care Act

With the exception of older adults receiving publicly funded care, there is no mandatory reporting for elder abuse at this time





CHALLENGES



THE ELDER ABUSE RESPONSE TEAM

RSW Heather Jeffery
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Sgt. Susan Westenberger #3301
pol3301@calgarypolice.ca



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Essential phone numbers for seniors in Calgary

<p>9-1-1 Emergency (24-Hour)</p>	<p>403-SENIORS (403-736-4677) The Way In</p>
<p>For EMERGENCY medical, fire and police response.</p>	<p>Information, advice and help accessing programs and benefits for older adults.</p>
<p>8-1-1 Health Link (24-Hour)</p>	<p>403-266-HELP (403-266-4357) Distress Centre and SeniorConnect (24-Hour)</p>
<p>Health advice (including dementia advice) from a registered nurse.</p>	<p>Crisis support and urgent social work response (including if you are concerned about a senior at risk in the community).</p>
<p>3-1-1 City of Calgary (24-Hour)</p>	<p>403-705-3250 Elder Abuse Resource Line (24-Hour)</p>
<p>Information on all City of Calgary services. www.calgary.ca</p>	<p>Confidential information and support, or to report a suspected case of elder abuse.</p>
<p>2-1-1 Community Resources (24-Hour)</p>	
<p>Information and referrals for community and social services. www.ab.211.ca</p>	

Telephone language interpretation service available on all lines.



RESOURCES

- Connect Card and App
- 211
- Kerby Centre (403) 705-3250 EARL – Elder Abuse Resource Line and Shelter
- Senior Connect/ Calgary Seniors' Resource Centre (403) 269-5445/(403) 266-6200 (urgent social work support)
- Carya/The Way In For Seniors (403)-SENIORS (longer term social work support)
- 811- Dementia Care Network
- 24hr. DCU Help Line (403) 428-8330 (Police only)



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**THANK YOU AND
QUESTIONS**

