

## CWC P.G. CO. BOARD MEETING SUMMARY MAY 18, 2021

## QUALITY IMPROVEMENT AND THE PATIENT MEDICAL HOME - BRAESIDE MEDICAL ON 24

In alignment with the Patient Medical Home (PMH) values, the CWC PCN provides quality improvement (QI) initiatives to support all member physicians. According to the College of Physicians and Surgeons, QI initiatives are defined as, "Any initiatives that are intended to improve care, office efficiencies or workflows, effectiveness, patient safety and experience, or clinical outcomes, are considered QI."

At the May 2021, Board meeting the Vice-Chair alongside members of the CWC PCN Measurement, Improvement and Evaluation Team and PMH Team presented a clinic's PMH QI journey as a learning opportunity for other Board members. All CWC PCN PMH team members undergo an orientation that provides an overview of the process and goals of QI, which support and are available to all membership types. Current QI initiatives that are available to all members include PSP, PIA, and CII/CPAR. Physician members interested in participating in QI initiatives are encouraged to speak with their physician liaison to review opportunities.

## 2022-25 BUSINESS PLAN UPDATE AND PATIENT MEDICAL HOME PRESENTATION

Under the direction of the Board, the Executive Director, and the Leadership team, the CWC PCN has begun planning for the 2022-25 Business Plan renewal process. From April to October of 2021, the Board will review and provide feedback on draft Business Plans from each of the organization's priority initiatives.

At the May 2021 Board meeting, a draft section of the priority initiative "Patient Medical Home" was presented to the Board. The CWC PCN will be sharing sections of the draft Business Plan with stakeholders throughout the year to gather feedback on priority initiatives.

The Board values the input of all CWC PCN stakeholders and would like to thank all participants in advance for contributing to these stakeholder engagements. Upon approval from the Board, the 2022-25 Business Plan will be submitted to Alberta Health in February 2022.

## **COVID-19 VACCINATION – CLINICS AND RESOURCES**

114 primary care clinics in Alberta have been identified by the province to administer COVID-19 vaccinations beginning in June of 2021. To support the successful launch of this component of the province's vaccination strategy, CWC PCN physician members who are participating in the program may request support from the organization by speaking to their physician liaison.

In June of 2021, CWC PCN clinical employees will be receiving presentations related to the COVID-19 vaccine and best practices to address vaccine hesitancy and other patient concerns.

The next Board meeting is scheduled for June 23, 2021.

Should you have any questions or would like further information, please send your request to board@cwcpcn.com or jmacpherson@cwcpcn.com