



CWC P.G. CO. BOARD MEETING SUMMARY MARCH 16, 2021

2021-2022 CWC PCN ANNUAL BUDGET REVIEW AND APPROVAL

Upon the recommendation of the Treasurer and Finance, Audit & Risk Committee, the Board, and the Joint Venture Governance Committee approved the 2021-2022 CWC PCN Annual Budget that will be submitted to Alberta Health for approval prior to the March 31, 2021 deadline. The Finance, Audit & Risk committee reviewed the draft budget prior to presenting it for approval to the Board and Joint Venture Governance Committee.

The CWC PCN's 2021-2022 budget includes a pandemic planning section, which models three pandemic scenarios (low, moderate, and high severity) and provides budget estimations for each. The approved budget Board provides surge capacity for more than the mid-level scenario and accounts for physician costs, payroll costs as well as medical supplies and PPE.

CWC PCN OPERATIONAL UPDATES

The CWC PCN has deployed the i-Sight incident and feedback reporting software to record and report on patient feedback and safety incidents that occur at the Primary Care Centre (PCC). Patients wishing to provide compliments or concerns about the care that they received at the PCC can do so via the [Online Patient Feedback Form](#), which is available on the CWC PCN's external website.

PATIENT EXPERIENCE & SAFETY REPORT

The CWC PCN has developed a Patient Experience & Safety Report, which is presented to the Board quarterly. This report provides the Board with the opportunity to oversee and provide feedback on quality improvement initiatives that are undertaken at the PCC. This report was developed to demonstrate the organization's commitment to empowering patients, continuously improving patient safety, and transparently reporting on Accreditation Canada's standards.

PANEL SUPPORT PROGRAM AND CII/CPAR

The Panel Support Program (PSP) is available to member physicians with EMR-based panels to support formal paneling and can assist with the initial steps to participate in Community Information Integration/Central Patient Attachment Registry (CII/CPAR). The success of the CWC PCN's Enhanced and Comprehensive members in completing the program will be shared to actively recruit other members to these programs.

The next Board meeting is scheduled for May 18, 2021.

Should you have any questions or would like further information, please send your request to board@cwpcn.com or jmacpherson@cwpcn.com