



## CWC P.G. CO. BOARD MEETING SUMMARY MARCH 15, 2022

### 2022-2025 BUSINESS PLAN APPROVAL

The 2022-2025 Business Plan has been approved by the Board and the Joint Venture Governance Committee and will now be shared with Alberta Health for approval. Physician members will receive a video and executive summary on the Business Plan and will have the opportunity to engage with the organization via Physician Liaisons. Members will also be able to review the full business plan on the Examiner. All physician members must sign the new 3 year business plan.

### BMD POLICY 3.5.9 PHYSICIAN MEMBERSHIP POLICY AMENDMENTS

The Board approved amendments to the Board-Management Delegation Policy 3.5.9 Physician Membership to align with the organization's Physician Accountability Agreement (PAA). The approved amendments include updating language within the policy to reflect the inclusion of pediatric physicians and physicians with specialized practices. Additional amendments have been made to provide clear and transparent language related to the behaviour of prospective or current physician members. A copy of the amended policy is available in the Board Policy Manual and on the Examiner.

### CENTRALIZED REFERRAL PROCESS AND ASSESSMENT, SCREENING, AND ASSIGNMENT PROCEDURES FOR THE MENTAL HEALTH PROGRAM

The CWC PCN's Mental Health Program is committed to providing physician members and their patients with timely access to high-quality mental health supports including access to Primary Care Registered Psychologists (PCRP), Community Connect YYC, and Access Mental Health. To facilitate access to the diverse array of mental health supports and services, the CWC PCN has developed a centralized referral process and assessment, screening, and assignment procedures based on four core elements:

- **Referral and intake:** Member physicians may refer patients to the Mental Health Program through the centralized referral form within the clinic's EMR to trigger the intake process. A program coordinator will notify physicians when their referral has been received.
- **Assessment and screening:** The assessment and screening process is conducted by a PCRP attached to the physician's clinic and will consist of collecting patient demographics, history and concerns, and administering the Clinical Outcomes in Routine Evaluation (CORE-10).
- **Encouragement to engage in self-management:** All patients will be provided with digital mental health tools to promote self-management and to encourage patients to become active participants in their treatment. These tools will provide information and strategies that patients can draw upon to manage mental health symptoms while they await assignment to a mental health service provider.
- **Assignment to an appropriate mental health service provider:** Following the completion of the assessment and screening process, patients will be assigned to a mental health service provider with the knowledge, skills, and capacity to help the patient improve their functioning and wellbeing.

These new processes will be implemented in a staggered approach beginning in February 2022 and will conclude in May 2022.

The next Board meeting is scheduled for May 17, 2022.

Should you have any questions or would like further information, please send your request to [board@cwpcn.com](mailto:board@cwpcn.com) or [jmacpherson@cwpcn.com](mailto:jmacpherson@cwpcn.com)