



## CWC P.G. CO. BOARD MEETING SUMMARY MAY 16, 2023

### PHYSICIAN ENGAGEMENT

The Calgary West Central Primary Care Network (CWC PCN) Medical Director provided an update to the Board on the in-clinic physician engagement tour pilot project. A total of 19 physicians from four (4) clinics met with the Medical Director and Physician Liaisons to foster engagement, better understand additional support that physician members may need, identify future physician champions or Board members, and increase awareness of CWC PCN programs and services.

Initial feedback on the pilot program has been positive with physician members identifying themes, including but not limited to, a need for additional mental health support; a need for strategies to support effective communication between physicians and team members; interest in engaging in quality improvement work with support from the PCN; difficulty finding locum coverage resulting in reduced work-life balance and capacity constraints; and overall appreciation for the Primary Care Centre's (PCC) Access Appointment Service and after-hours support. The program is expected to continue as part of a larger physician engagement framework. Physician members with questions or comments can contact their [Physician Liaison](#) for additional information.

### FUNDING ENGAGEMENT SURVEY RESULTS

Following the announcement of a lump sum investment of \$1.9M into the CWC PCN as part of the most recent physician agreement between AH and the AMA, the CWC PCN distributed a survey to the membership to collect feedback on how to best use the funding to support patient care. The Board reviewed the feedback from the membership which identified access to mental health, physiotherapy, and dietician resources as the top three priorities. The CWC PCN will explore potential strategies to best meet the needs of physician members, while ensuring that CWC PCN programs remain sustainable for the future and will develop Business Plan Amendment (BPA) proposals and project plans for the Board's consideration in June 2023.

### 2023-24 BOARD SELF-IMPROVEMENT PLAN

As per the Alberta Health requirement for Primary Care Network (PCN) Boards in Alberta, all PCNs are required to complete an annual self-assessment to gauge the effectiveness of the Board and to develop an annual improvement plan based on the results of the self-assessment. The 2023-24 Board Self-Improvement Plan has been approved by the Board and includes the following four (4) themes: establishing and reviewing Board performance measures; increasing Board engagement and accountability; fostering a constructive Board culture in the spirit of continuous improvement; and diversifying Board composition, skills, and experience.

### EXTERNAL DIRECTOR RECRUITMENT

Due to the limited number of applications and time constraints, the Board agreed to pause External Director recruitment activities over the summer months. The Board will revisit recruitment criteria and the core competencies that an ideal candidate should possess in the fall following the 2023 Annual General Meeting,

The next Board meeting is scheduled for June 28, 2023.

Should you have any questions or would like further information, please send your request to [board@cwpcn.com](mailto:board@cwpcn.com) or [jmacpherson@cwpcn.com](mailto:jmacpherson@cwpcn.com)