



CWC P.G. CO. BOARD MEETING SUMMARY JANUARY 17, 2023

ACCREDITATION CANADA

The Calgary West Central Primary Care Network (CWC PCN) Board of Directors has initiated plans to prepare for the 2024 Accreditation Canada (AC) survey by forming an ad hoc working group that will work directly with the organization to identify and implement quality improvement initiatives that support the CWC PCN in meeting and exceeding AC's governance standards. Dr. Frances Vettergreen and Dr. Kerri Treherne have volunteered to take on roles with the working group and will begin meeting with the CWC PCN in Spring 2023.

IN-CLINIC PHYSICIAN ENGAGEMENT WITH THE MEDICAL DIRECTOR

As part of a small pilot project, the CWC PCN's Medical Director will be attending 30-minute in-clinic appointments with physician members to help to introduce the Medical Director in person, identify future physician champions or Board members, and increase awareness of CWC PCN programs and services. These meetings will include the Physician Liaison responsible for communication with the member and their clinic. Success for this program will be determined based on feedback from the participating physician members and their clinics.

QUARTER ONE PATIENT EXPERIENCE AND SAFETY SUMMARY REPORT

The Board reviewed the first quarterly report on patient experience and safety and discussed feedback that the Primary Care Centre (PCC) received from patients, patient safety incidents that occurred, and the quality improvement initiatives that have been undertaken by the CWC PCN accordingly. Over the next quarter the organization's Patient Safety Committee will be reviewing the definitions for patient safety incident severity and sharing updated information with the Board through the quarter two report. Work undertaken to clarify how patient safety incidents are defined, classified, and reported at the CWC PCN has been undertaken as part of the Board and organization's ongoing commitment to upholding a just culture of patient safety where employees are empowered to report incidents, should they occur.

COST OF GOVERNANCE POLICY AMENDMENTS

The Board and Joint Venture Governance Committee approved amendments to the Board's Governance Policy 3.4.12 Cost of Governance in recognition of the increasing work required of the Board Chair to participate in Zonal activities and clarified what activities related to Zonal work are eligible for remuneration by the CWC PCN under the role's annual cap. Further amendments transition Board remuneration for all officers and members from a monthly to annual cap to account for the difference in work required for months in which Board and committee meetings occur, versus when they do not.

The next Board meeting is scheduled for February 21, 2023.

Should you have any questions or would like further information, please send your request to board@cwpcn.com or jmacpherson@cwpcn.com